

7852 Walker Drive, Suite 200 Greenbelt, Maryland 20770 phone: 301-459-7590, fax: 301-577-5575 internet: www.jsitel.com, e-mail: jsi@jsitel.com

June 25, 2014

Via Hand Delivery

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12th Street, SW Washington, DC 20554

Re: WC Docket No. 10-90, WC Docket No. 11-42

2014 ETC Annual Report of Franklin Telephone Co., Inc.

Study Area Code 280454

Dear Ms. Dortch:

On behalf of Franklin Telephone Co., Inc. ("Franklin"), JSI files the attached confidential and redacted versions of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission's rules. Franklin seeks confidential treatment under Protective Order for section 54.313(f)(2) financial information. The redacted version is also being filed this date via the FCC's Electronic Comment Filing System. In addition, attached is a letter requesting confidential treatment under Sections 0.457 and 0.459 of the initial section 54.202(a) Five-Year Service Quality Improvement Plan and of outage reporting.³

Please direct any questions regarding the filing to the undersigned.

Sincerely.

John Kuykendall
JSI Vice President

301-459-7590

jkuykendall@jsitel.com

cc: Charles Tyler, Telecommunications Access Policy Division (two copies, confidential)

¹ 47 C.F.R. §§ 54.313, 54.422.

² Connect America Fund et al., WC Docket No. 10-90 et al., Protective Order, DA 12-1857 rel. Nov. 16, 2012 (Protective Order). 47 C.F.R. § 54.313(f)(2).

³ 47 C.F.R. §§ 0.457, 0.459, 54.202(a).



7852 Walker Drive, Suite 200 Greenbelt, Maryland 20770 phone: 301-459-7590, fax: 301-577-5575 internet: www.jsitel.com, e-mail: jsi@jsitel.com

REDACTED FOR PUBLIC INSPECTION

June 25, 2014

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12th Street, SW Washington, DC 20554

Re: WC Docket No. 10-90, WC Docket No. 11-42 2014 ETC Annual Report of Franklin Telephone Co., Inc. Study Area Code 280454 Request for Confidentiality

Dear Ms. Dortch:

John Staurulakis, Inc. ("JSI"), on behalf of its client Franklin Telephone Co., Inc. (the "Company") hereby requests, pursuant to Sections 0.457 and 0.459 of the Commission's rules, withholding from public inspection certain information contained in attachments to the above referenced reporting requirement. The Company provides the following in support of its request, numbered consistent with the subparagraphs of Section 0.459(b).²

- 1. The information for which the Company is seeking confidential treatment are attachments to the Company's annual reporting information pursuant to Sections 54.313 and 54.422 of the Commission's rules ("Report").³
- 2. Rate-of-Return Eligible Telecommunications Carriers ("ETCs") must file with the Commission an initial section 54.202(a) Five-Year Service Quality Improvement Plan ("Five-Year Plan") ⁴ and must also report outages, both of which are contained in attachments to the 2014 Report.
- 3. The information contained in attachments for which the Company seeks the withholding from public inspection is the entirety of data pertaining to the Company's Five-Year Plan provided at FCC Form 481 Line 112 attachment. The Company also seeks withholding from public inspection data pertaining to the Company's outages provided at FCC Form 481 Line 200 attachment, Service

¹ 47 C.F.R. §§ 0.457, 0.459.

² 47 C.F.R. § 0.459(b)(1) through (9).

³ 47 C.F.R. §§ 54.313, 54.422.

⁴ See In the Matter of Connect America Fund, WC Docket No. 10-90, Order DA 14-591 (rel. May 1, 2014).

Outage Reporting. Information of this nature is confidential commercial information routinely withheld from public inspection.

4. With respect to identifying the degree to which the Five-Year Plan concerns a service that is subject to competition, the Line 112 attachment contains information of a financial and competitive nature regarding the provision of telecommunications services. The Line 112 attachment includes competitively sensitive information related to proposed improvements or upgrades and maintenance the Company's network.

In its March 5, 2013 Order, the FCC. The FCC specified that for rate-of-return carriers, the five-year plans "should describe the carrier's network improvement plan, which should provide greater visibility into current plans to extend broadband service to unserved locations in rate-of-return service territories." Accordingly, because the Company is a rate-of-return carrier, it must file a five-year service improvement plan which contains proprietary, competitively sensitive information related to the Company's existing network including the specific locations of customers as well as describe proposed improvements or upgrades and maintenance of its network throughout its service area. Specifically, this information sets forth services provided by the Company over its existing network including specific locations of customers as well as planned network improvement and maintenance for the years 2015 through 2019 including project start and completion dates, population that will be impacted by the improvements and upgrades at the wire center level and projected capital costs associated with the improvements and upgrades and operating costs associated with maintaining the network including depreciation for investments that have already been made. As such, this information contains competitively sensitive information related to the Company's existing network as well as detailed plans at the wire center level for network upgrades and maintenance projected for the years 2015 through 2019.

With respect to identifying the degree to which the outage data contained in the Line 200 attachment concerns a service that is subject to competition, the information pertains to the network and operations of a telecommunications company that has competitors that could benefit if they were able to have access to this information.

5. With respect to identifying possible exposure to competitive harm, the information contained in the subject attachments is information that is not customarily released to the public. The Five-Year Plan information is proprietary to the Company, is unique to the Company's serving territory and is only known to the Company and its authorized agents. If the Information is not protected, it would have economic value to potential competitors who would be able to target their marketing to specific customers. In a competitive telecommunications marketplace, this type of information is highly sensitive. If publicly disclosed, it would enable competitors to craft business plans that capitalize on their knowledge of the locations of the Company's customers which would place the Company at a competitive disadvantage.

⁵ See Connect America Fund et al., WC Docket 10-90 et al., Order, DA 13-332 (rel. Mar. 5, 2013) ("March 5, 2013 Order") at para 9 citing Section 54.202(a) (1) (ii).

- 6. With respect to steps the Company has taken to ensure against unauthorized disclosure of the information contained in the attachments, the Company is filing the Five-Year Plan and outage attachments under seal. The Company uses the information contained in the Five-Year Plan to ensure that its customers continue to receive state-of-the-art high quality telecommunications and broadband services that the Company has been providing to them for many years as well as to satisfy mandatory reporting requirements and does not share the information for which protection is sought. The Company protects the secrecy of this information with a security protocol that ensures the information is not inadvertently disclosed or disseminated. Only directors, managers and employees with a direct need to know are authorized to access the information.
- 7. Any previous versions of this information are not publicly available.
- 8. Because the information is not routinely available, a need exists for maintaining the confidentiality of this information permanently.
- 9. The Commission has previously concluded that there is a presumptive likelihood of substantial competitive harm from disclosure of outage information. The Commission also determined the disclosure of outage reporting information to the public could present an unacceptable risk of more effective terrorist activity and could therefore result in potential harm to the public and the national defense.

Based on the preceding, JSI respectfully requests on behalf of the Company that the Commission grant confidential treatment under Section 0.459 to Company's Five-Year Plan provided at FCC Form 481 Line 112 attachment, and to the Company's outage data provided at FCC Form 481 Line 200 attachment.

Please contact the undersigned with any questions regarding this request.

Sincerely,

John Kuykendall JSI Vice President

301-459-7590

jkuykendall@jsitel.com

Klendell

⁶ See In the Matter of New Part 4 of the Commission's Rules Concerning Disruptions to Communications, ET Docket No. 04-35, Report and Order and Further Notice of Proposed Rulemaking, FCC 04-188, rel. Aug. 19, 2004, para. 45.

FCC Form 481 - Carrier Annual Reporting
Data Collection Form

<3005>

REDACTED - FOR PUBLIC INSPECTION

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

	Data Collection Form	TED - FOR PUBLIC INSPECTION July 2013	
<010>	Study Area Code	280454	
	Study Area Name	FRANKLIN TEL CO - MS	
-	,		
<020>	Program Year	2015	
<030>	Contact Name: Person USAC should contact with questions about this data	Tammy Torrey	
<035>	Contact Telephone Number: Number of the person identified in data line <030>	6013843350 ext.	
<039>	Contact Email Address: Email of the person identified in data line <030>	tammy.torrey@telapexinc.com	
			54.313 54.422
			Completion Completion
ANNUA	L REPORTING FOR ALL CARRIERS		(check box when complete)
<100>	Service Quality Improvement Reporting	(so and late attack of we disk out)	(cneck box when complete)
		(complete attached worksheet)	✓ ✓
<200>	Outage Reporting (voice)	(complete attached worksheet)	
		o outages to report	✓
<300>	Unfulfilled Service Requests (voice)		
<310>	Detail on Attempts (voice)		
13107	Betail off Accempts (Voice)		POL. TOL. TOL. TOL. TOL.
		(attach descriptive do	cument)
			(
<320>	Unfulfilled Service Requests (broadband)		
		·	
<330>	Detail on Attempts (broadband)		
		(attach descriptive de	ocument)
<400s	Number of Complaints nor 1 000 systematic livings		
<410>	Number of Complaints per 1,000 customers (voice)		
<420>	Mobile		✓ ✓
<430>	Number of Complaints per 1,000 customers (broads	band)	√
<440>	Fixed 0.0		
<450>	Mobile 0.0 Service Quality Standards & Consumer Protection R	ules Compliance	
<500>	280454MS510.pdf	ules Compliance (check to indicate certification)	✓
	200434M3510.pd1		
<510>		(attached descriptive document)	✓ ✓
<600>	Functionality in Emergency Situations 280454MS610.pdf	(check to indicate certification)	✓
		(attached descriptive document)	
<610>			
<700>	Company Price Offerings (voice)	(complete attached worksheet)	✓
<710>	Company Price Offerings (broadband)	(complete attached worksheet)	<u> </u>
<800>	Operating Companies and Affiliates	(complete attached worksheet)	✓ ✓
	Tribal Land Offerings (Y/N)?	(if yes, complete attached worksheet)	
<1000>	Voice Services Rate Comparability	(check to indicate certification)	✓
.4040		(attach descriptive document)	
<1010>	`	(uttach descriptive document)	
<1100>	• Terrestrial Backhaul (Y/N)?	(if not, check to indicate certification)	
<1110>		(complete attached worksheet)	
	Terms and Condition for Lifeline Customers	(complete attached worksheet)	//////////////////////////////////////
	Price Cap Carriers, Proceed to Price Cap Additional	Documentation Worksheet	
	Including Rate-of-Return Carriers affiliated with Pr	ice Cap Local Exchange Carriers	
<2000>		(check to indicate certification)	
<2005>		(complete attached worksheet)	
2000÷	Rate of Return Carriers, Proceed to ROR Additional		
<3000>		(check to indicate certification)	

(complete attached worksheet)

(100) Se Data Co	(100) Service Quality Improvement Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code 280454	154
<015>	Study Area Name	FRANKLIN TEL CO - MS
<020>	Program Year 2015	9
<030>	Contact Name - Person USAC should contact regarding this data	Tammy Torrey
<032>	Contact Telephone Number - Number of person identified in data line <030>	6013843350 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030> tamm	tammy.torrey@telapexinc.com
<110>	Has your company received its ETC certification from the FCC?	(yes/no) O
<111>>	If your answer to Line <110> is yes, do you have an existing $\S54.202(a)$ "5 year plan" filed with the FCC?	(yes/no) O O
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.	280454MS100.pdf
	Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	Name of Attached Document
<pre><113> <114> <115> <115> <116> <117> <1170</pre>	Maps detailing progress towards meeting plan targets Report how much universal service (USF) support was received How (USF) was used to improve service quality How (USF) was used to improve service coverage How (USF) was used to improve service capacity Provide an explanation of network improvement targets not met in the prior calendar year.	

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<u1u> Study Area Code</u1u>	Code				280454						
<015> Study Area Name	Name				FRANKLIN TEL CO	I CO - MS					
<020> Program Year	ear				2015						
<030> Contact Na	Contact Name - Person USAC should contact regarding this data	should contac	t regarding this	data	Tammy Torrey	Z.					
<035> Contact Tel	Contact Telephone Number - Number of person identified in data line <030>	- Number of pe	rson identified	in data line <0.	30> 6013843350 ext	ext.					
<039> Contact Em	Contact Email Address - Email Address of person identified in data line <030>	il Address of pe	rson identified	in data line <0		tammy.torrey@telapexinc.com					
<220> <a>	<	<0.2>	<	 b4>	<c1></c1>	<c2></c2>	\$PV	\ \ \	\$	\ \ \	<u>\$</u>
NORS Reference		Outage Start Outage Start	Outage End	Outage End	Number of		911 Facilities	Service Outage	Did This Outage Affect Multiple		
Number	Date	Time	Date	Time	Customers Affected	Total Number of Customers	Affected (Yes / No)	Description (Check all that apply)	Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
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(700) Pric Data Colle	(700) Price Offerings in Data Collection Form	(700) Price Offerings including Voice Rate Data Data Collection Form	Jata				P.O. No.	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	B Control No. 3060-0819
<010>	Study Area Code	nde			280454				
<015>	Study Area Name	ıme			FRANKLIN TE	TEL CO - MS			
<020>	Program Year				2015				
<030>	Contact Name	Contact Name - Person USAC should contact regarding this data	contact regardi	ng this data	Tammy Torrey	Λέ			
<032>	Contact Telep	Contact Telephone Number - Number of person identified in data line <030>	er of person ider	itified in data line <	:030> 6013843350 ext.	ext.			
<039>	Contact Email	Contact Email Address - Email Address of person identified in data line <030>	ss of person ide.	ntified in data line <		tammy.torrey@telapexinc.com			
<701>	Residential Lo	Residential Local Service Charge Effective Date	sctive Date	1/1,	1/1/2014				
0/	Single State-w	Single State-wide Residential Local Service Charge	ervice Charge						
<703>	<a1></a1>	<a2></a2>	<a3></a3>	b1>	<	<	 	<\$2>	\$
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
					See at	See attached worksheet			

(710) Broadband Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	<010> Study Area Code	280454
<015>	<015> Study Area Name	FRANKLIN TEL CO - MS
<020>	<020> Program Year	2015
<030>	<030> Contact Name - Person USAC should contact regarding this data	Tammy Torrey
<032>	<035> Contact Telephone Number - Number of person identified in data line <030>	6013843350 ext.
<039>	<039> Contact Email Address - Email Address of person identified in data line <030> tammy.torrey@telapexinc.com	tammy.torrey@telapexinc.com

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<d4>></d4>	Usage Allowance Action Taken When Limit Reached (<i>select</i>)												
<d3></d3>	Usage Allowance (GB)												
<d2></d2>	Broadband Service - Upload Speed (Mbps)												
<d1></d1>	Broadband Service - Download Speed (Mbps)												
<>>>	Total Rate and Fees					pad	50						
 	State Regulated Fees					See attac	Workshoot	WOINSIIGGE					
 	Residential Rate						•						
<a2></a2>	Exchange (ILEC)												
<a1></a1>	State												
<711>		 	<u>I</u>	<u>I</u>									

0 (000)	•			
(800) Op Data Col	(800) Operating Companies Data Collection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	280454		
<015>	Study Area Name	FRANKLIN TEL C	CO - MS	
<020>				
<030>	- Person USAC should contact regarding this data	Tammy Torrey		
<032>	a line <030>	6013843350 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	ammy.torrey@t	tammy.torrey@telapexinc.com	
<810>	Reporting Carrier Franklin Telephone Co., Inc.			
<811>	Holding Company Telapex, Inc.			
<812>	Operating Company Franklin Telephone Co., Inc.			
<813>	<a1></a1>		<a2></a2>	<a3></a3>
	Affiliates		SAC	Doing Business As Company or Brand Designation
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(000) Tribal Lande Bonarting	ECC Errm 401
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code	280454
	FRANKLIN TEL CO - MS
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	Tammy Torrey
<035> Contact Telephone Number - Number of person identified in data line <030>	> 6013843350 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>)> tammy.torrey@telapexinc.com
<910> Tribal Land(s) on which ETC Serves	
<920> Tribal Government Engagement Obligation	
	Name of Attached Document
Tribal lands, please select (Yes,No, NA) for each these boxes scribed on the attached document(s), on line 920, ion with the Tribal government pursuant to	Select (Yes,No,
§ 54.313(a)(9) includes:	NA)
<921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.	
_	
<923> Marketing services in a culturally sensitive manner;	
<927> Compliance with Environmental Review processes	
<929> Compliance with Tribal Business and Licensing requirements.	

PRANKLIN TEL CO - MS TOWN TOWN TOWN TOWN TOWN TOWN TOWN TOWN	(1100) N	(1100) No Terrestrial Backhaul Reporting	FCC Form 481
Study Area Code Study Area Name Program Year Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G) Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	Data Col	lection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
Program Name Program Near Contact Name - Person USAC should contact regarding this data Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G) Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	<010>	Study Area Code	280454
Contact Name - Person USAC should contact regarding this data Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G) Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	<015>	Study Area Name	99
Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G) Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	<020>	Program Year	2015
Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G) Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	<030>	Contact Name - Person USAC should contact regarding this data	Tammy Torrey
Contact Email Address - Email Address of person identified in data line <030> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G) Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	<035>	Contact Telephone Number - Number of person identified in data line <030>	6013843350 ext.
_ •	<039>	Contact Email Address - Email Address of person identified in data line <030>	tammy.torrey@telapexinc.com
	<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)	
	<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	

(1200) Terms and Condition for Lifeline Customers Lifeline Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code <015> Study Area Name	280454
Program Year	3
e - Person USAC should contact regarding this data	Annual Torrey
Contact Email Address - Email Address of person identified in data line <030>	oulseasson ext. tammy.torrey@telapexinc.com
280454MS1200.pdf	1200.pdf
<1210> Terms & Conditions of Voice Telephony Lifeline Plans	
	Name of Attached Document
<1220> Link to Public Website HTTP	
"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:	
<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	
<1222> Details on the number of minutes provided as part of the plan,	
<1223> Additional charges for toll calls, and rates for each such plan. $\begin{tabular}{ c c c c c c c c c c c c c c c c c c c$	

(2000) Pi	(2000) Price Cap Carrier Additional Documentation	FCC Form 481
Data Col	Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
Including	Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers	July 2013
Ç	7	
<010>	study Area Code	
<015>	Study Area Name	FRANKLIN TEL CO - MS
<020>	Program Year	2015.
<030>	Contact Name - Person USAC should contact regarding this data	Tammy Torrey
<032>	Contact Telephone Number - Number of person identified in data line <030>	6013843350 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	tammy.torreystelapexinc.com
CHECK ti	he boxes below to note compliance as a recipient of Incremental Connect Ameri	CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II
	support as set forth in 47 CFR § 54.313(b),(c),(d),(e	(c),(d),(e) the information reported on this form and in the documents attached below is accurate.
	Incremental Connect America Phace I renorting	
<2010>	2nd Year Certification {47 CFR § 54.313(b)(1)}	
<2011>	3rd Year Certification {47 CFR § 54.313(b)(2)}	
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))	
<2015>	2013 Frozen Support Certification	
<2013>	2014 Frozen Support Certification	<u> </u>
<2014>	2015 Frozen Support Certification	1
/2015>	2016 and future Frozen Cumort Certification	<u> </u>
751037	בסדס מומות ביו סבבו סמאאסור כבי הווממוסו	
	Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}	
<2016>	Certification Support Used to Build Broadband	
	(12)Ch2 67 Ch3 culturated II conduction 4 courses	
,,	Connect America Phase II Reporting {4/ CFR § 54.313(e)}	
107	3rd year Broadband Service Certification	Ţ
<2018>	Sth year Broadband Service Certification	<u>]</u>
75010	ווונפוווון דו טפונטט כפונווונסנוטוו]
<2020>	Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)[3](ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	le 2021, contains the required information hall provide the number, names, and access to broadband service in the
<2021>	Interim Progress Community Anchor Institutions	
		Name of Attached Document Listing Required Information

DEDACTED FOR DITH IC INCRECTION	INEDACTED 11 ON 1 OBEIG INOT ECTION	FCC Form 481	OMB Control No. 3060-0986/OMB Control No. 3060-0819	July 2013	
		3000) Rate Of Return Carrier Additional Documentation	ata Collection Form		

Colic International Activation Colin Designation Colin Col	S S F S	Study Area Code Study Area Name Program Yavne - Prostra Name - Person USAC should contact regarding this data	280454 FRANKLIN TEL CO - MS 2015 Tammy Torrev
The contribution of the register of the first interest of the contribution with the financial reporting requirements set from in 47 and 45 42.32(0), 11 further contribution with the financial reporting requirements set from in 47 and 45 42.32(0), 11 further contribution with the financial reporting requirements and in the reformance on the first set of the contribution of the contrib	Contact Contact	ivanie Trei son Oord, snoda contact legal uing tins data Telephone Number - Number of person identified in data line <030> Fmail Address - Fmail Address of person identified in data line <030>	ext.
Secretion (of Office § 54.3130(1)(1)(1)) Name of Attached Document Letting Required Information Incomparison of the Board Secretion (of Office § 54.3130(1)(1)(1)(1)(1) Incomparison of Office § 54.3130(1)(1)(1)(1) Incomparison of Office § 54.3130(1)(1)(1)(1)(1) Incomparison of Office § 54.3130(1)(1)(1)(1)(1) Incomparison of Office § 54.3130(1)(1)(1)(1)(1)(1)(1)(1)(1)(1)(1)(1)(1)(e boxes t	below to note compliance on its five year service quality plan (pursuan CFR § 54.333(f)(2). I further certify that th	to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 information reported on this form and in the documents attached below is accurate.
motion to confirm that the absoluted connection (as pile ago)? Somitive the majoried information presument to access to broad-band service in the preceding calendrary year. Name of Amachine Institutions (a) CRR \$ 54.319(11)(0)) Name of Amachine Institutions (b) CRR \$ 54.319(11)(0)) Name of Amachine Institutions (c) CRR \$ 54.319(11)(0)) Name of Amachine Institutions (c) CRR \$ 54.319(11)(0)) Name of Amachine Institutions (c) CRR \$ 54.319(11)(0)) Name of Amachine Institution (c) CRR \$ 54.319(11)(0)) Name of Amachine Institution (c) CRR \$ 54.319(11)(0) Name of Amachine Institut	Progres : Milestor		Name of Attached Document Listing Required Information
Name of Attached Document Listing Required Information Name of Attached Document Listing Required Information (vec/hol)	Please c § 54.313 providing	heck this box to confirm that the attached document(s), on line 3 ($I(I)(i)$, the carrier shall provide the number, names, and addref access to broadband service in the preceding calendar year.	1/2 contains the required information pursuant to sees of community anchor institutions to which began
Name of Attrached Document Listing Required Information Total (New No) Total	Commu	nity Anchor Institutions {47 CFR § 54.313{f}(1)(ii)}	
ase boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313()(2) compliance requires: Table	ls your o	company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) oes your company file the RUS annual report	Name of Attached Document Listing Required Information (Yes/No) ()
Sponse is yes on line 3014, a fatch your company's RUS annual and all required documentation Name of Attached Document Listing Required Information Name of Attached Document Listing Required Information Name of Attached Document Listing Required Information (Yec/No) (Yec	Sheck th Electror Telecon	ese boxes to confirm that the attached document(s), on line 3017 iic copy of their annual RUS reports (Operating Report for Mulications Portnewers)	contains the required information pursuant to § 54.313(f)(2) compliance requires: T
	If the report a	into) for barance offeet, income oxatement and oxatement of oxatement of oxatement of oxatement of oxatement of oxatement oxat	280454MS3017.pdf
	If the res	ponse is no on line 3014, Is your company audited?	Name of Attached Document Listing Required Information (Yes/No)
	If the re confirm Either a	sponse is yes on line 3018, please check the boxes below to your submission, on line 3026 pursuant to § 54.313(f)(2), contains copy of their audited financial statement; or (2) a financial report in a fc	mat comparable to RUS Operating Report for Telecommunications
sponse is no on line 3018, please check the boxes below rm your submission, on line 3018, please check the boxes below frm your submission, on line 3026 pursuant to § 54.313(f)(2), s. their financial statement which has been subject to review by an dent certified public accountant; or 2) a financial report in a dent certified public accountant; or 2) a financial report for Telecommunications on operating Report for Telecommunications ing information subjected to a review by an independent certified countant ing information subjected to an officer certification. The information subjected to an officer certification. The information subjected to an officer certification. The information subject is a financial statement and Statement of Cash Flows The worksheet listing required information	Docum Manage	ent(s) for Balance Sheet, Income Statement and Statement of C. ment letter issued by the independent certified public accountant that	sh Flows erformed the company's financial audit.
their financial statement which has been subject to review by an dent certified public accountant; or 2) a financial report in a comparable to RUS operating Report for Telecommunications strip in a financial report for Telecommunications strip in a financial report for Telecommunications strip in a final formation subjected to a review by an independent certified cool recognition subjected to an officer certification. In a final final finance Sheet, income Statement and Statement of Cash Flows in the worksheet listing required information	If the rest to confirr contains:	ssponse is no on line 3018, please check the boxes below irm your submission, on line 3026 pursuant to § 54.313(f)(2), s:	
Institution of the service of a review by an independent certified countried in the service of t	Copy of indepen	their financial statement which has been subject to review by an dent certified public accountant; or 2) a financial report in a comparable to RUS Operating Report for Telecommunications	
In the worksheet listing required information.	Borrowers, Underlying	ers, ing information subjected to a review by an independent certified	
ne worksheet listing required information	Underlyi Docume	counter. In formation subjected to an officer certification. In formation subjected to an officer certification.	In Flows
	Attach t	he worksheet listing required information	

Certification - Reporting Carrier	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	280454
<015>	Study Area Name	FRANKLIN TEL CO - MS
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Tammy Torrey
<035>	Contact Telephone Number - Number of person identified in data line <030>	6013843350 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	tammy.torrey@telapexinc.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier: FRANKLIN TEL CO - MS

Signature of Authorized Officer: CERTIFIED ONLINE Date 06/09/2014

Printed name of Authorized Officer: Tom Griffin

Title or position of Authorized Officer: General Manager

Telephone number of Authorized Officer: 6013845855 ext.

Study Area Code of Reporting Carrier: 280454 Filing Due Date for this form: 06/30/2014

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

	tion - Agent / Carrier lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	280454
<015>	Study Area Name	FRANKLIN TEL CO - MS
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Tammy Torrey
<035>	Contact Telephone Number - Number of person identified in data line <030>	6013843350 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	tammy.torrey@telapexinc.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to	thorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier
I certify that (Name of Agent)_ also certify that I am an officer of the reporting carriagent; and, to the best of my knowledge, the reports	is authorized to submit the information reported on behalf of the reporting carrier. my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized d data provided to the authorized agent is accurate.
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this fo	can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent	Authorized to File Annual Reports for CAF or LI Recipient	ts on Behalf of Reporting Carrier
	norized to submit the annual reports for universal service support re reporting carrier; and, to the best of my knowledge, the informatio	
Name of Reporting Carrier:		
Name of Authorized Agent or Employee of Agent:		
Signature of Authorized Agent or Employee of Agent:		Date:
Printed name of Authorized Agent or Employee of Agent:		
Title or position of Authorized Agent or Employee of Agen	t	
Telephone number of Authorized Agent or Employee of A	gent:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	
Persons willfully making false statements on this form	n can be punished by fine or forfeiture under the Communications Act of 19 18 of the United States Code, 18 U.S.C. § 1001.	34, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title

Attachments

FRANKLIN TELEPHONE COMPANY, INC. (SAC 280454) ATTACHMENT - LINE 112 FIVE YEAR SERVICE QUALITY IMPROVEMENT PLAN ATTACHMENT REDACTED IN ENTIRETY

(200) Servi Data Collec	(200) Service Outage Reporting (Voice) Data Collection Form	orting (Vc	oice)						FCC Form 481 OMB Control I July 2013	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	rol No. 3060-0819
<010>	Study Area Code						280454				
<015>	Study Area Name	a					FRANKLIN TEL CO	TEL CO - MS			
<020>	Program Year						2015				
<030>	Contact Name - Person USAC should contact regarding this data	Person US,	AC should con	tact regard	ling this data		Tammy Torrey	ey			
<032>	Contact Telephone Number - Number of person identified in data line <030>	ne Numbe	r - Number of	Fperson ide	entified in data l		6013843350 ext.	ext.			
	Contact Email Address - Email Address of person identified in data line <030>	ddress - Em	nail Address o	f person id	entified in data l		tammy.torr	tammy.torrey@telapexinc.com			
<220>											
<a>	 >p1>	<bs></bs>	<	 404>	<c1></c1>	<c2></c2>	\$\psi\$	<e></e>	\$\	<8>	<\p>
NORS		Outage		Outage		Total	911 Facilities	Service Outage	Did This Outage Affect Multiple		
Reference	e Outage Start	Start	Outage End		Customers		Affected	Description (Check	Study Areas	Service Outage	Preventative
Number	Date	Time	Date		Affected	Customers	(Yes / No)	all that apply)	(Yes / No)	Resolution	Procedures
									•		
					1						

Franklin Telephone Co., Inc.'s demonstration of complying with applicable service quality standards and consumer protection rules for voice and broadband services:

In establishing this certification in its 2005 ETC Order,¹ the FCC found that an ETC must make "a specific commitment to objective measures to protect consumers." ² The Commission found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement" and that the sufficiency of other commitments would be considered on a case-by-case basis. ³ In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement." ⁴

Franklin Telephone Co., Inc. ("Company") hereby certifies that it is complying with applicable service quality standards and consumer protection rules. The Company is subject to consumer protection obligations under state law. These obligations include, but are not limited to, the following: (1) filing a Local Exchange Tariff pursuant to the requirements of the Mississippi Public Service Commission which disclose rates, terms, and conditions of service to customers; (2) adherence to state consumer protection requirements governing telephone providers under Title 39 Utilities, Part III rules and Regulations Governing Public Utility Service, Subpart 1, General Rules, and Subpart 3,

¹ Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("2005 ETC Order").

² *Id.* at para. 28.

³ Id. The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: "(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy." Id. at n. 71.

Special rules – Telephone Companies, including requirements for customer service, billing, consumer complaints, rates and charges, and slamming, under Mississippi Code Annotated Title 77, Chapter 3 statutes; (3) truth-in-billing requirements; and (4) CPNI, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

Franklin Telephone Co., Inc. is also subject to consumer protection obligations for broadband services under federal law. These obligations include, but are not limited to, the following: public disclosure of accurate information regarding network management practices, performance, and commercial terms of broadband internet access services; as a means of providing sufficient information for consumers to make informed choices regarding use of such services, and for content, application, service and device providers to develop, market, and maintain internet offerings as specified in F.C.C. 47 C.F.R. Part 8 §8.3.

Franklin Telephone Co., Inc.'s demonstration of ability to function in emergency situations for voice and broadband services:

Franklin Telephone Co., Inc. ("Company") hereby certifies that it is able to function in emergency situations as set forth in the Code of Federal Regulations, Title 47, Part 54, Subpart C, §54.202(a)(2)¹ and in accordance with the orders in Mississippi Public Service Commission Docket No. 2005-AD-662. The Company's network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations will also allow the Company to manage traffic spikes throughout its network, as emergency situations require.

Specifically in accordance with the orders in Mississippi Public Service Commission Docket No. 2005-AD-662, Franklin Telephone Co., Inc. has a reasonable amount of backup power to ensure functionality without an external power source, is able to reroute traffic and manage traffic spikes. In addition, Franklin Telephone Co., Inc. has comprehensive emergency operations plans in place and will adhere to FCC reporting requirements regarding outages and provide copies of such reports to the Mississippi Commission upon request.

Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

The Company's standby generators and battery back-up support both voice and broadband network equipment should an emergency situation occur.

ce Offerings	including Voice Rate D	ata				Ξ.	2C Form 481		
lection Form						O nr	MB Control No. 3060-0986/OMB Ily 2013	Control No. 3060-0819	
Study Area	Code			280454					
Study Area	Name			FRANKLIN TE	SI CO - MS				
Program Ye	ar			2015					
Contact Nar	ne - Person USAC should	contact regard	ing this data	Tammy Torre	Λέ				
Contact Tel	ephone Number - Numbe	r of person ide	ntified in data line <		ext.				
Contact Em	ail Address - Email Addres	ss of person ide	entified in data line		ey@telapexinc.com				
Residential	Local Service Charge Effer	ctive Date	1/1	./2014					
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<a1>></a1>	<a2></a2>	<a3></a3>	 	<	<	 	<	\$	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	nded Area arge	Total per line Rates and Fee	
MS	All Exchanges		FR	14.0	0.0	0.0	0.0	14.0	
MS	All		MS	13.0	0.0	0.0	1.86	14.86	
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	Study Area Study Area Study Area Ontact Na Contact Tel Contact Em State NS MS	Coop Price Offerings including Voice Rate Drogram Collection Form	Study Area Code Study Area Code Study Area Name Program Year Contact Name - Person USAC should contact regard Contact Telephone Number - Number of person ide Contact Email Address - Email Address of person ide Contact Email Address - Email Address of person ide State Exchange Effective Date Single State-wide Residential Local Service Charge MS All Exchanges All All All All Exchanges Exchanges All Exchanges Exchanges All Exchanges Exchanges Exchanges All Exchanges Exch	tact regarding this data i person identified in data li f person identified in data li f person identified in data li e Date ce Charge MS MS MS MS MS	tact regarding this data Person identified in data line <030> For CETC AC (CETC) Rate Type Servi Reside MS 11.7.2014 Reside AC (CETC) MS 13.0	EPERMICIAN TELEMENT TELEMENT TELEMENT TELEMENT TO TELE	PRINKLIN TEL CO - 165	Action A	State Stat

(710) Broadband Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	a Code			280454				
<015>	Study Area Name	Name .			FRANKLIN TEL CO	0 - MS			
<020>	Program Year	ear			2015				
<030>	Contact Na	Contact Name - Person USAC should contact regarding this data	d contact regarding	this data	Tammy Torrey				
<032>	Contact Te	Contact Telephone Number - Number of person identified in data line	er of person identif	ied in data line <030>	. 6013843350 ext.				
<039>	Contact En	Contact Email Address - Email Address of person identified in data line <030>	ess of person identii	fied in data line <030>	> tammy.torrey@telapexinc.com	lapexinc.com			
<711>	<a1></a1>	<a2></a2>	 b1>	<bs></bs> <bs></bs> <br< th=""><th><c> <d1></d1></c></th><th><d2></d2></th><th><q3></q3></th><th></th><th><d4></d4></th></br<>	<c> <d1></d1></c>	<d2></d2>	<q3></q3>		<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - E Download Speed (Mbps)	Broadband Service - Broadband Service Usag Download Speed - Upload Speed (Mbps) (GB)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
	MS	All exchanges	39.39	0.0	39.39	4.0	1.0	0.0	Other, No Usage Allowance
	MS	All exchanges	56.39	0.0	56.39	8.0	1.0	0.0	Other, No Usage Allowance
	MS	All exchanges	62.39	0.0	62.39	10.0	1.0	0.0	Other, No Usage Allowance
	MS	All exchanges	68.39	0.0	68.39	15.0	1.0	0.0	Other, No Usage Allowance
	MS	All exchanges	73.39	0.0	73.39	20.0	1.0	0.0	Other, No Usage Allowance

o (008)	(800) Operating Companies		FCC Form 481
Data Co	Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	280454	
<015>	Study Area Name	FRANKLIN TEL CO - MS	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Tammy Torrey	
<032>	Contact Telephone Number - Number of person identified in data line <030>	6013843350 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	tammy.torrey@telapexinc.com	
<810>	Reporting Carrier Franklin Telephone Co., Inc.		
<811>			
<812>			
<813>	<a1>></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	Cellular South Licenses, LLC - MS	289001	
	Cellular South Licenses, LLC - AL	259004	
	Telepak Networks, Inc.	289011	C Spire Fiber & C Spire Business Solutions
	Delta Telephone Co., Inc.	284052	
		_	

FRANKLIN TELEPHONE COMPANY, INC. TC-123-0009-00 Barlow Exchange Area

SECTION II 4th Revised Sheet 2 Cancels 3rd Revised Sheet 2

LOCAL EXCHANGE SERVICE TARIFF

GENERAL

This tariff is governed, except as otherwise specified herein, by the General Exchange Tariff which is hereby made a part of this tariff. The charges quoted in this tariff are for a period of one month, payable monthly in advance, and entitle the subscriber to local exchange service to all stations bearing the designation of the Barlow central office and extended area service to Hazlehurst at the flat rates shown below.

RATES AND THEIR APPLICATION

Within the exchange service area, as shown in the Exchange Service Area Map of Barlow which is filed in Section III, the following rates apply.

	Line Access	
BUSINESS *	\$ 17.32	(I)
RESIDENCE	14.00	(I)

FILED

APR 1 1 2013

13-UN-0080

MISS. PUBLIC SERVICE COMMISSION PUBLIC UTILITIES STAFF APPROVED

JUN 0 1 2013

MISS. PUBLIC SERVICE COMMISSION PUBLIC UTILITIES STAFF

* Payphone Access Lines for "dumb" payphones are grandfathered and restricted to existing services as of 1/1/98. No new service will be offered.

Issue Date: 4/11/13 Effective Date: 6/1/13 Order Number: Issued By: Wade H. Creekmore, Jr., President

FRANKLIN TELEPHONE COMPANY, INC. TC-123-0009-00 Benndale Exchange Area

SECTION II

4th Revised Sheet 3

Cancels 3rd Revised Sheet 3

LOCAL EXCHANGE SERVICE TARIFF

GENERAL

This tariff is governed, except as otherwise specified herein, by the General Exchange Tariff which is hereby made a part of this tariff. The charges quoted in this tariff are for a period of one month, payable monthly in advance, and entitle the subscriber to local exchange service to all stations bearing the designation of the Benndale central office and extended area service to Lucedale at the flat rates shown below.

RATES AND THEIR APPLICATION

Within the exchange service area, as shown in the Exchange Service Area Map of Benndale which is filed in Section III, the following rates apply.

	One-Party Line Access	
BUSINESS*	\$ 17.32	(I)
RESIDENCE	14.00	(I)

FILED

APR 1 1 2013

13-UN-0080

MISS. PUBLIC SERVICE COMMISSION PUBLIC UTILITIES STAFF APPROVED

JUN 0 1 2013

MISS, PUBLIC SERVICE COMMISSION PUBLIC UTILITIES STAFF

* Payphone Access Lines for "dumb" payphones are grandfathered and restricted to existing services as of 1/1/98. No new service will be offered.

Issue Date: 4/11/13 Effective Date: 6/1/13 Order Number: Issued By: Wade H. Creekmore, Jr., President P. O. Box 446

Bude, MS 39630

FRANKLIN TELEPHONE COMPANY, INC. TC-123-0009-00 Crosby Exchange Area

SECTION II 4th Revised Sheet 4 Cancels 3rd Revised Sheet 4

LOCAL EXCHANGE SERVICE TARIFF

GENERAL

This tariff is governed, except as otherwise specified herein, by the General Exchange Tariff which is hereby made a part of this tariff. The charges quoted in this tariff are for a period of one month, payable monthly in advance, and entitle the subscriber to local exchange service to all stations bearing the designation of the Crosby central office and extended area service to Gloster at the flat rates shown below.

RATES AND THEIR APPLICATION

Within the exchange service area, as shown in the Exchange Service Area Map of Crosby which is filed in Section III, the following rates apply.

	One-Party <u>Line Access</u>	
BUSINESS*	\$ 17.32	(I)
RESIDENCE	14.00	(I)

FILED

APR 1 1 2013 13-UN-0080

MISS. PUBLIC SERVICE COMMISSION PUBLIC LITHLITIES STAFF APPROVED

JUN 0 1 2013

MISS. PUBLIC SERVICE COMMISSION PUBLIC UTILITIES STAFF

* Payphone Access Lines for "dumb" payphones are grandfathered and restricted to existing services as of 1/1/98. No new service will be offered.

Issue Date: 4/11/13 Effective Date: 6/1/13 Order Number: Issued By: Wade H. Creekmore, Jr., President

FRANKLIN TELEPHONE COMPANY, INC. TC-123-0009-00 Eddiceton Exchange Area

SECTION II

4th Revised Sheet 5

Cancels 3rd Revised Sheet 5

LOCAL EXCHANGE SERVICE TARIFF

GENERAL

This tariff is governed, except as otherwise specified herein, by the General Exchange Tariff which is hereby made a part of this tariff. The charges quoted in this tariff are for a period of one month, payable monthly in advance, and entitle the subscriber to local exchange service to all stations bearing the designation of the Eddiceton central office and extended area service to Meadville at the flat rates shown below.

RATES AND THEIR APPLICATION

Within the exchange service area, as shown in the Exchange Service Area Map of Eddiceton which is filed in Section III, the following rates apply.

One-Party Line Access

BUSINESS*
RESIDENCE

\$ 17.32 14.00

(I) (I)

FILED

APR 1 1 2013

13-UN-0080

MISS. PUBLIC SERVICE COMMISSION PUBLIC UTILITIES STAFF APPROVED

JUN 0 1 2013

MISS. PUBLIC SERVICE COMMISSION PUBLIC UTILITIES STAFF

* Payphone Access Lines for "dumb" payphones are grandfathered and restricted to existing services as of 1/1/98. No new service will be offered.

Issue Date: 4/11/13 Effective Date: 6/1/13

Order Number:

Issued By: Wade H. Creekmore, Jr., President

FRANKLIN TELEPHONE COMPANY, INC. TC-123-0009-00 Artesia-Crawford Exchange Area

SECTIONII 4th Revised Sheet 1 Cancels 3rd Revised Sheet 1

LOCAL EXCHANGE SERVICE TARIFF

GENERAL

This tariff is governed, except as otherwise specified herein, by the General Exchange Tariff which is hereby made a part of this tariff. The charges quoted in this tariff are for a period of one month, payable monthly in advance, and entitle the subscriber to local exchange service to all stations bearing the designation of the Artemia-Crawford central office and extended area service to Columbus at the flat rates shown below.

RATES AND THEIR APPLICATION

Within the exchange service area, as shown in the Exchange Service Area Map of Artesia-Crawford which is filed in Section III, the following rates apply.

	Line Access	
BUSINESS* RESIDENCE	\$ 17.32 14.00	(I) (1)

APPROVED

APR 1 1 2013

MISS. PUBLIC SERVICE 13-UN-0080

COMMISSION PUBLIC UTILITIES STAFF JUN 0 1 2013

MISS. PUBLIC SERVICE COMMISSION PUBLIC UTILITIES STAFF

* Payphone Access Lines for "dumb" payphones are grandfathered and restricted to existing services as of 1/1/98. No new service will be offered.

Issue Date: 4/11/13 Effective Date: 6/1/13

Order Number:

Issued By: Wade H. Creekmore, Jr., President

One-Party

FRANKLIN TELEPHONE COMPANY, INC. TC-123-0009-00 Hermanville Exchange Area

SECTION II

4th Revised Sheet 6

Cancels 3rd Revised Sheet 6

LOCAL EXCHANGE SERVICE TARIFF

GENERAL

This tariff is governed, except as otherwise specified herein, by the General Exchange Tariff which is hereby made a part of this tariff. The charges quoted in this tariff are for a period of one month, payable monthly in advance, and entitle the subscriber to local exchange service to all stations bearing the designation of the Hermanville central office and extended area service to Port Gibson and Lorman at the flat rates shown below.

RATES AND THEIR APPLICATION

Within the exchange service area, as shown in the Exchange Service Area Map of Hermanville which is filed in Section III, the following rates apply.

One-Party
<u>Line Access</u>

\$ 17.32 (D)
14.00 (D)

FILED

BUSINESS*

RESIDENCE

APR 1 1 2013

13-UN-0080

MISS. PUBLIC SERVICE COMMISSION PUBLIC UTILITIES STAFF APPROVED

JUN 0 1 2013

MISS. PUBLIC SERVICE COMMISSION PUBLIC UTILITIES STAFF

* Payphone Access Lines for "dumb" payphones are grandfathered and restricted to existing services as of 1/1/98. No new service will be offered.

Issue Date: 4/11/13 Effective Date: 6/1/13 Order Number: Issued By: Wade H. Creckmore, Jr., President

FRANKLIN TELEPHONE COMPANY, INC. TC-123-0009-00 Janice Exchange Area

SECTION II

4th Revised Sheet 7

Cancels 3rd Revised Sheet 7

LOCAL EXCHANGE SERVICE TARIFF

GENERAL.

This tariff is governed, except as otherwise specified herein, by the General Exchange Tariff which is hereby made a part of this tariff. The charges quoted in this tariff are for a period of one month, payable monthly in advance, and entitle the subscriber to local exchange service to all stations bearing the designation of the Janice central office and extended area service to New Augusta at the flat rates shown below.

RATES AND THEIR APPLICATION

Within the exchange service area, as shown in the Exchange Service Area Map of Janice which is filed in Section III, the following rates apply.

	One-Party Line Access	
BUSINESS* RESIDENCE	\$ 17.32 14.00	(I) (I)

FILED

APPROVED

APR 1 1 2013

PUBLIC UTILITIES STAFF

MISS, PUBLIC SERVICE COMMISSION

13-UN-0080

JUN 0 1 2013

MISS. PUBLIC SERVICE COMMISSION PUBLIC UTILITIES STAFF

* Payphone Access Lines for "dumb" payphones are grandfathered and restricted to existing services as of 1/1/98. No new service will be offered.

Issue Date: 4/11/13 Effective Date: 6/1/13 Issued By: Wade H. Creekmore, Jr., President P. O. Box 446 Bude, MS 39630

Order Number:

FRANKLIN TELEPHONE COMPANY, INC. TC-123-0009-00 Meadville Exchange Area

SECTIONII 4th Revised Sheet 8 Cancels 3rd Revised Sheet 8

LOCAL EXCHANGE SERVICE TARIFF

GENERAL

This tariff is governed, except as otherwise specified herein, by the General Exchange Tariff which is hereby made a part of this tariff. The charges quoted in this tariff are for a period of one month, payable monthly in advance, and entitle the subscriber to local exchange service to all stations bearing the designation of the Meadville central office and extended area service to Eddiceton at the flat rates shown below.

RATES AND THEIR APPLICATION

Within the exchange service area, as shown in the Exchange Service Area Map of Meadville which is filed in Section III, the following rates apply.

> One-Party Line Access \$ 17.32 (1) 14.00

(1)

BUSINESS* RESIDENCE

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MISS. PUBLIC SERVICE COMMISSION PUBLIC HTTLITTES STAFF APPROVED

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MISS. PUBLIC SERVICE COMMISSION PUBLIC UTILITIES STAFF

* Payphone Access Lines for "dumb" payphones are grandfathered and restricted to existing services as of 1/1/98. No new service will be offered.

Issue Date: 4/11/13 Effective Date: 6/1/13 Order Number:

Issued By: Wade H. Creekmore, Jr., President

FRANKLIN TELEPHONE COMPANY, INC. TC-123-0009-00 New Augusta Exchange Area

SECTION II 4th Revised Sheet 9 Cancels 3rd Revised Sheet 9

LOCAL EXCHANGE SERVICE TARIFF

GENERAL

This tariff is governed, except as otherwise specified herein, by the General Exchange Tariff which is hereby made a part of this tariff. The charges quoted in this tariff are for a period of one month, payable monthly in advance, and entitle the subscriber to local exchange service to all stations bearing the designation of the New Augusta central office and extended area service to Janice at the flat rates shown below.

RATES AND THEIR APPLICATION

Within the exchange service area, as shown in the Exchange Service Area Map of New Augusta which is filed in Section III, the following rates apply.

	Nº	One-Party Line Access	
BUSINESS*		\$ 17.32	(I)
RESIDENCE		14.00	(1)

FILED

APR 1 1 2013

13-UN-0080

MISS. PUBLIC SERVICE COMMISSION PUBLIC UTILITIES STAFF APPROVED

JUN 0 1 2013

MISS. PUBLIC SERVICE COMMISSION PUBLIC UTILITIES STAFF

* Payphone Access Lines for "dumb" payphones are grandfathered and restricted to existing services as of 1/1/98. No new service will be offered.

Issue Date: 4/11/13 Effective Date: 6/1/13 Order Number: lssued By: Wade H. Creekmore, Jr., President P. O. Box 446 Bude, MS 39630 FRANKLIN TELEPHONE COMPANY, INC. TC-123-0009-00

SECTION IV 6th Revised Sheet 16 Cancels 5th Revised Sheet 16

SERVICE CONNECTION CHARGES

SERVICE CHARGES

LOW-INCOME ASSISTANCE PROGRAM

(T)

General

The Company, as part of its obligations as an Eligible Telecommunications Carrier, offers a low-income assistance program. This program, Lifeline Assistance is offered under the terms and (T) conditions provided below:

Lifeline Assistance

General

Lifeline Assistance is a retail service offering available to qualifying low-income subscribers, as provided for below. Lifeline Assistance enables eligible subscribers to pay reduced charges for the following package of services: voice-grade access to the public switched network; local usage; dual-tone multi-frequency signaling or its functional equivalent; access to emergency services; access to operator services; access to interexchange service; access to directory assistance; and toll blocking. An eligible customer receives credit for the Low-Income Assistance Program pursuant to FCC Order 12-11 and MPSC Docket 2007-AD-487.

(T)

Regulations

- Unless other eligibility requirements are established by the Commission, Lifeline Assistance is available to all residential subscribers who participate in one of the following programs:
 - Medicaid. B)
 - Supplemental Nutrition Assistance Program (SNAP), formerly known as Food Stamps, b)
 - (3 Supplemental Security Income (SSI),
 - Section 8 Federal Public Housing Assistance (FPHA), d)

- Low-Income Home Energy Assistance Program (LIHEAP), e)
- Temporary Assistance for Needy Families (TANF) D National School Lunch Program's Free Lunch Initiative (NSLP)

APR 1 5 2012

Income-Based Criteria:

MISS. PUBLIC SERVICE COMMISSION

Household gross monthly income that does not exceed 135% of the Federal Poverty Guidelines STAFF

Each subscriber to Lifeline Assistance must certify in writing to the Company, under penalty of perjury, that he/she receives benefits under a program outlined in sub-paragraph B.1., above, and must, on the same document, agree to notify the Company if he/she ceases to participate in the program(s). The certification form shall conform to the requirements described herein, and shall be made available upon request to any subscriber. The Company shall retain all such subscriber cartifications pursuant to FCC Order 12-11 in order to furnish proof of subscriber eligibility as may be required from time to time by Universal Service administrators.

MAR 1 5 2012 Issue Date: 3/15/12

Filed By: Wade H. Creekmore, Jr., President

Effective Date: 4/15/12 MISS. PUBLIC SERVICE P. O. Box 446

Order Number:

COMMISSION Bude, Mississippi 39630

PUBLIC UTILITIES STAFF

FRANKLIN TELEPHONE COMPANY, INC. TC-123-0009-00

SECTION IV 5th Revised Sheet 17 Cancels 4th Revised Sheet 17

SERVICE CONNECTION CHARGES

SERVICE CHARGES

LOW-INCOME ASSISTANCE PROGRAM (Continued)

O

(T)

Lifeline Assistance (Continued)

- B. Regulations (Continued)
 - 3. All applications for this service are subject to verifications with the state agency responsible for administration of the qualifying program. The Company may request any additional documentation deemed necessary prior to providing Lifeline benefits such as an administrating agency's official designation of eligibility in a particular means-based program found in sub-paragraph B.1., above, and that the telephone subscriber is the financially responsible party for the qualifying member of his or her household, or that the eligible household member is the telephone subscriber's dependent pursuant to the rules and regulations of the Internal Revenue Service.
 - 4. The Company will reconcile and confirm eligibility periodically pursuant to FCC Order 12-11. At least annually an FCC-compliant random survey of a statistically valid number of the Lifeline subscribers which request that each surveyed subscriber verify under penalty of perjury that they, or a member of their household continue to participate in one of the means-based programs approved herein for eligibility by the MPSC and/or survey at least annually the entire Lifeline subscriber base requesting that each surveyed subscriber verify under penalty of perjury that they, or a member of their household continue to participate in one of the means-based programs established by the MPSC as eligible for lifeline funding. Lifeline subscribers who are subsequently determined to be ineligible shall be notified of their ineligibility in writing by the Company and provided 60 days from the date of such notice to rectify or otherwise demonstrate their eligibility prior to the discontinuance of their Lifeline benefits. All unresolved disputes regarding Lifeline eligibility shall be brought to the attention of the MPSC for resolution.

5.

6. A subscriber may elect at the time of subscription to Lifeline Assistance to receive toll blocking as part of Lifeline Assistance at no charge. "Toll Blocking" is a service that allows a subscriber to elect not to allow the completion of outgoing toll calls from the subscriber's residence. Local service deposit requirements will be waived for customers, who voluntarily receive Toll Limitation Service.

FILED

APPROVED

MAR 1 5 2012

12-UN-0110

APR 1 5 2012

MISS. PUBLIC SERVICE COMMISSION PUBLIC UTILITIES STAFF MISS. PUBLIC SERVICE COMMISSION PUBLIC UTILITIES STAFF

Issue Date: 3/15/12 Effective Date: 4/15/12

Order Number:

Filed By: Wade H. Creekmore, Jr., President P. O. Box 446

Bude, Mississippi 39630

FRANKLIN TELEPHONE COMPANY, INC. TC-123-0009-00

SECTIONIV 5th Revised Sheet 18 Cancels 4th Revised Sheet 18

SERVICE COMMECUTON OF A DOD

DERIVICE CONNECTION CHARGE			
SERVICE CHARGES			
LOW-INCOME ASSISTANCE PROGRAM (Continued)			(T)
Lifeline Assistance (Continued)			\ <i>A f</i>
C. Credit			
Wast. Strengthy-Colored			(T)
 The following credit* will apply for each customer eligible Assistance: 	for Lifeli	ne	(T)
Mo	nthly Cr	redit*	
a) Lifeline Credit®	\$ 9.25	(I)	(C)
	ş		(D) (D)
 The Company shall apply the baseline payments received administrator of the Federal Lifeline Assistance program customer's basic local exchange service rate, pursuant to IMPSC Docket 2007-AD-487. Partial payments that are received from Lifeline customer 	to the qua CC Orde	r 12-11 and	(T) (T)
be applied to local service charges and then to any outstar	s snall fir ding toll	st charges.	
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MISS. PUBLIC SERVICE COMMISSION PUBLIC UTILITIES STAFF	PUBLIC	PUBLIC SERV OMMISSION UTILITIES S	
* Credit amount will not exceed the total of the basic Residential Loc Subscriber Line Charge rate.	al Exchan	ige and	.,,,
© Rates are in compliance with FCC Order 12-11 and are effective of the FCC under Order 12-11.	n dates de	termined by	339-9
12-UN-0110			. were

Issue Date: 3/15/12 Effective Date: 4/15/12 Order Number:

Filed By: Wade H. Creekmore, Jr., President

P. O. Box 446

Bude, Mississippi 39630

FRANKLIN TELEPHONE COMPANY, INC. (SAC 280454) ATTACHMENT - LINE 3017 ATTACHMENT REDACTED IN ENTIRETY